

SLA Management, LLC Terms of Use and Privacy Policy

Summary

This document is a summary of the Terms of Use and Privacy Policy for SLA Management Web Sites. It is in no way legally binding and any reference or clarification should be referenced from the full documents provided on the SLA Management Cafeteria Hub. Any SLA Management website that displays this summary or the full text of our Terms of Use or Privacy Policy is subject to the *full* Terms of Use and Privacy Policy. This document is provided *only* as a convenience.

SITE TERMS OF USE SUMMARY

- Using any SLA Management site is subject to the Terms of Use and Privacy Policy.
- SLA Management may change the Terms of Use or Privacy Policy at any time.
- SLA Lunch Web Sites are for personal, non-profit use and may not be duplicated or forwarded in any way.
- Users may not use the SLA Management web sites in any fraudulent or illegal manner.
- SLA Management web sites are provided as-is with no guarantees to their security or accuracy. However, we try to enforce both as strongly as possible with the best technology available to us.
- SLA Management may revoke any user's right to use the site at any time for any reason.

SLA LUNCH PROGRAM TERMS OF USE SUMMARY

- The SLA Management web site is intended for **parents or legal guardians** of students participating in SLA Management lunch programs only.
- SLA Management may send **emails** to users, but makes no assurance that such emails will arrive. Additionally, some email correspondence has the option to "opt-out," whether in the email itself or the web site.
- SLA Management accepts **manual or automatic payments**. Manual payments are one-time non-recurring payments from a credit card or electronic check. Automatic payments charge the user's credit card or bank account a specified amount when the account balance falls below a specified threshold. Automatic payments may be set up for each student account and may be deactivated at any time from the SLA Lunch Web Site. Any payment returned (Insufficient Funds, etc.) by your bank may be subject to a \$3.00 fee.
- Any user accepting lunch will be responsible for the charges generated. SLA Management will send an email notice if a user's account has a **negative balance**, and will take whatever action is necessary to collect undisputed negative balances. It is the user's responsibility to contact SLA Management to dispute charges that may be in error.
- SLA Management's **refund policy** is to *not issue refunds*. All balances are carried forward with the student year-to-year assuming the student(s) continue to attend an SLA serviced school. If you or your student will be leaving the lunch program, we ask that you monitor and maintain your lunch accounts accordingly. We reduce the minimum deposit amount to \$1.00 at the end of the year to better assist you in this process. Please contact SLA Management directly if you

believe there is an incorrect charge on your account. We take great care to assist in all charge disputes.

PRIVACY POLICY

- SLA Management will do whatever is reasonable to protect the privacy of your information. The only reasons SLA Management may share your information are:
 - To comply with the law or law enforcement personnel
 - To protect the rights or property of SLA or our customers
 - To protect the personal safety of SLA employees, customers, or the public
 - Corporate transactions such as mergers or sale of assets

LEGAL INFORMATION

- All contents of the SLA Lunch Web Site are: Copyright © 2016 SLA Management, LLC and/or its affiliates, 3217 Corrine Drive, Orlando, Florida 32803 U.S.A. All rights reserved.
- To contact SLA Management for any reason, you may call 407-740-7677 or, for online service support, please email online@slamgmt.com